

## PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Carroll W. CRESWELL et al.

Serial No.: TBA

Atty. Docket No.: 003493.00291

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Group Art Unit: TBA

For: **INTERACTIVE COMMUNICATION SERVICE ACCOUNT  
MANAGEMENT SYSTEM**

Examiner: TBA

PRELIMINARY AMENDMENTAssistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

Prior to examination of the above application, please enter the following amendments:

IN THE SPECIFICATION

Please replace paragraph [23] with the following:

FIG. 3 is a flow chart showing operation of one embodiment of the invention in the context of wireless service, but which is readily adaptable to other communication services. At step 401, the customer's communication device is activated. At step 405, the device "goes live" and identifies itself to the communication system. In the case of wireless telephone 101, the telephone identifies itself to MSC 110. At step 410, the system authenticates the customer's device as a valid device and queries one or more databases to determine the customer's service plan. At step 415, the system determines whether the account associated with the device includes the account modification service. If not, the system proceeds to step 450 and allows the device to access other services (for example, placing calls). If the account does include account modification service, the